



IMPORTANT INSTRUCTIONS & USER MANUAL

ASCONA / EFV-SERIES ELECTRIC FIRE PLACES



⚠ WARNING

Read and understand this entire owner's manual, including all safety information, before connecting or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

⚠ ATTENTION

Keep this manual for future reference. If you sell or give away this product, make sure this manual is included with the product.

NO FLUE NEEDED

230V AC - 50 Hz



IMPORTANT INSTRUCTIONS

When using electrical appliances, the following basic precautions should always be observed to reduce the risk of fire, electric shock and injury to persons, including the following:

- 1) Read all instructions before using this device.
- 2) This appliance is hot when in use. Do not touch the hot surface to avoid burning. Use handles, if available, when moving this unit. Keep flammable materials such as furniture, cushions, bedding, papers, clothing and curtains at least 1 m from the front of the appliance and away from the sides and back. To prevent overheating, the device must not be covered.
- 3) Extreme caution is required when the appliance is used near children or disabled persons and when the appliance is left in operation and unattended.
- 4) Always remove the plug from the socket when you are not using the device.
- 5) Do not use an appliance with a damaged cord or plug. If the unit is not functioning properly, has been dropped or otherwise damaged, return it to an authorized repair facility for examination, electrical or mechanical adjustment or repair.
- 6) This device is not intended for outdoor use and/or in areas with high humidity, such as bathrooms, saunas, laundry rooms and similar areas. Never place the device where it can fall into a bathtub or other water container.
- 7) Do not route the cord under carpeting. Do not cover the cord with rugs, runners or similar coverings. Place the cord away from high traffic areas and where it cannot be knocked over.
- 8) To switch off the appliance, press the main switch to 'OFF' and then remove the plug from the socket.
- 9) Do not insert objects or allow foreign objects to enter the ventilation or exhaust openings. This could cause an electric shock or fire or damage the heating element.
- 10) To prevent fire, do not block the air inlet and outlet in any way. Do not use the device on soft surfaces such as carpet, bed, rug where openings may become clogged.
- 11) A heater has hot and possibly sparking parts inside. Do not use it in areas where gasoline or flammable liquids are used or stored.
- 12) Use this device only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or personal injury.
- 13) **DANGER:** High temperatures may be generated under certain abnormal conditions. The front of this appliance must not be covered or blocked in whole or in part.
- 14) Replacing the lamps may only be done when the appliance is disconnected from the power circuit.
- 15) This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children must be supervised to ensure that they do not play with the appliance.
- 16) **WARNING:** To avoid danger from accidental reset of the thermal protection, this appliance must not be supplied from an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the electricity company.
- 17) The remote control contains small batteries. Keep these away from children. If swallowed, seek medical attention immediately.
- 18) When replacing the batteries, make sure they are replaced with 1.5 volt (AAA) alkaline batteries. Batteries should be recycled or disposed of properly.

UNPACKING AND TESTING THE DEVICE

Carefully remove the device from the box. Before you install the device, check whether it works properly by plugging the power cord into an easily accessible 230 Volt earthed socket.

EARTHING:

This appliance is intended for use on 230 Volt. Only connect the earthed plug to an earthed socket with permanent earthing. To switch off the appliance, set the main switch to 'OFF' (see figure 1) and then remove the plug from the socket.

WARNING:

Keep the front of the appliance, from which the heat is radiated, at least 1 meter away from furniture, curtains and other flammable objects always. Never use an extension cord. The power cord must remain at the back of the device and must not meet hot elements.

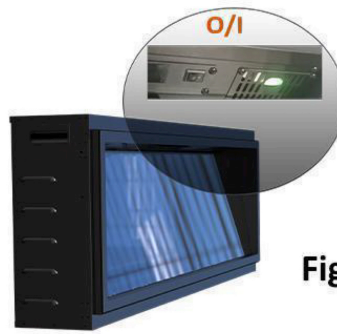


Figure 1

INSTALLATION

PLEASE READ THE FOLLOWING STEPS CAREFULLY BEFORE INSTALLING THE DEVICE

WARNING:

Construction/maintenance and outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock, and personal injury.

POSITION:

The EFV series fireplaces use Visual-X Flame technology, designed to achieve the best results when ambient light levels are low. If the device is installed in a bright environment, strong reflections can weaken the flame image. Depending on your specific application, it is very important to install the device at a height that is suitable for your specific application. It is recommended to install the fireplace according to the following guidelines:

NOTE: Measurements are taken up to the bottom of the flame viewing area.

For standing applications, such as standing tables:

Minimum 66cm, Maximum 129cm

For seated applications, such as sofa:

Minimum 66cm, Maximum 91cm

You can run the power cord to an existing grounded electrical outlet or install an electrical outlet on a nearby wall stud. If the cord is not long enough to reach the electrical outlet, a grounded extension cord with a minimum capacity of 1875 watts may be used.



Do not attempt to connect your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always consult a qualified electrician



Ensure that the On/Off switch is in the Off position (see Operation section) and that the power to the circuit on which the fireplace is to be installed is turned off at the fuse box until installation is completed.



This box contains GLASS! ALWAYS use extreme caution when handling glass. Failure to do so could result in personal injury or property damage.

OPERATION

THE DEVICE CAN BE CONTROLLED VIA THE SWITCHES ON THE LOWER RIGHT ON THE FIREPLACE, VIA THE SUPPLIED REMOTE CONTROL OR VIA THE APP

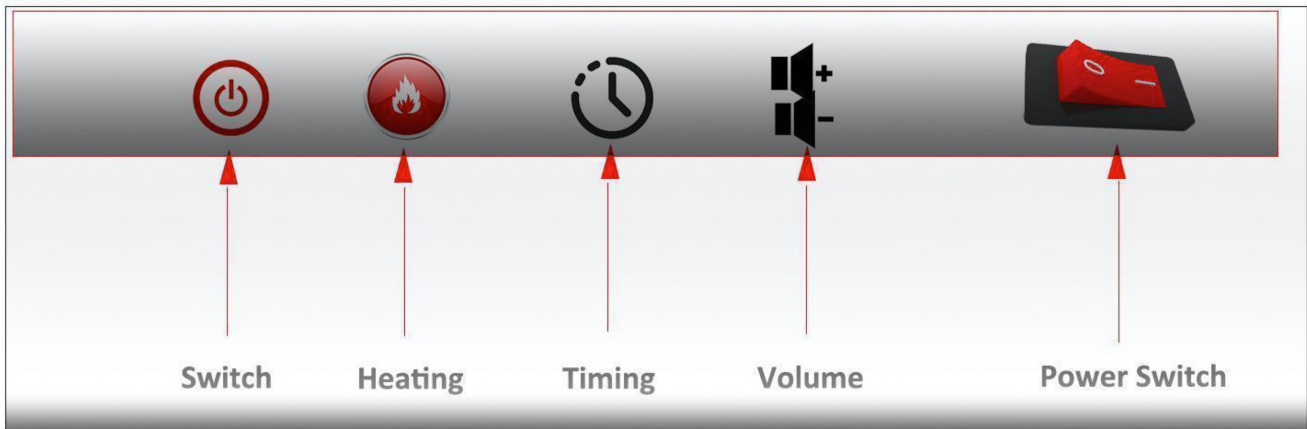


Figure 2

CONTROL PANEL ON THE FIREPLACE:

1. The main switch 0/I must first be switched on: "I". The main switch is located on the right side of the fireplace.
2. Touch the touch panel at the bottom right of the fireplace, then the control buttons appear, figure 2

OPERATION WITH THE REMOTE CONTROL:

1. The main switch 0/I must first be switched on: "I". The main switch is located on the right side of the fireplace.
2. It takes some time for the receiver to respond to the transmitter. For proper operation, do not press the buttons more than once within 2 seconds.

INFRA RED REMOTE CONTROL

On/Off

ON: Activates control panel functions and remote control. Turns on the flame effect.
OFF: Deactivates the control panel and remote control. Turns off the flame effect

Volume buttons

+: Volume up

-: Volume down

Timer

The timing function is added in 0.5 hour increments up to 2 hours, and in 1 hour increments above 2 hours (maximum 8 hours)

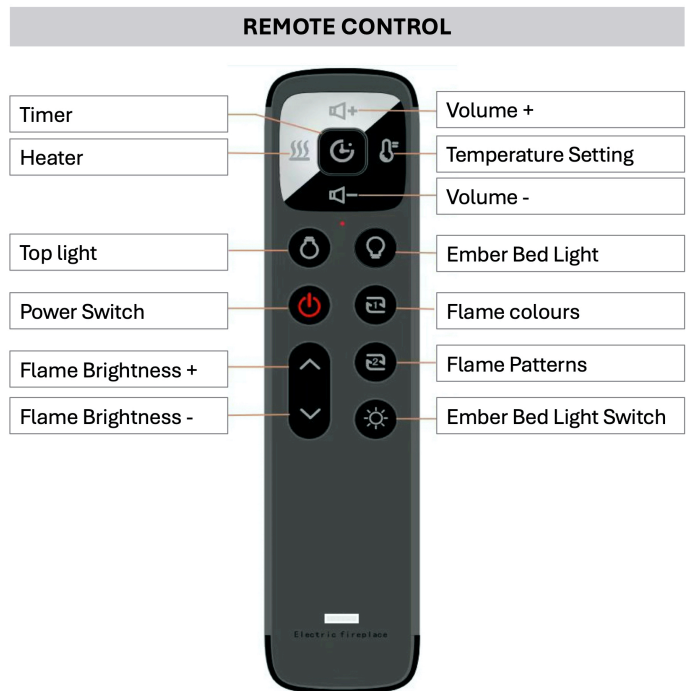
Heating

Press 1x: indicator lights up, 750W heating is switched on

Press 2x: indicator lights up, 1500W heating is switched on

Press again: heating is switched off

NOTE: The fan blows cool air for 10 seconds to cool the heating down and then switches off



Do not mix old and new batteries
Do not mix standard (carbon) and rechargeable (nickel cadmium) batteries
Do not use rechargeable silver oxide batteries in the remote control



NEVER throw batteries into a fire. **Failure to observe these precautions may result in an explosion.** Dispose of batteries at your local hazardous waste collection point.

APP-CONTROL

Use the QR code below to download the app

Download Tuya Smart App (Refer to App Instruction)

You can scan the QR code below to download the Tuya Smart App :



TEMPERATURE LIMITATION

This heater is equipped with a temperature limitation control. If the heating element reaches an unsafe temperature, it will automatically switch off. To reset:

1. Remove the plug from the socket.
2. Set the ON/OFF switch on the control panel to 'OFF'. Wait 5 minutes.
3. Check the fireplace to make sure no vents are blocked or clogged with dust or lint. If so, use a vacuum cleaner to clean the vents.
4. Plug the power cord back into the wall socket, with the ON/OFF switch in the 'OFF' position.
5. If the problem persists, have the electrical outlet and wiring checked by a professional.

MAINTENANCE & CARE

REPLACEMENT OF THE LED LAMP STRIP

When disassembling the equipment, make sure that the power is turned off. Remove the cover plate from the wood bed and replace the LED lamp strip.

PLEASE NOTE: the flame effect of this electric fireplace is created by an LED screen.

The lifespan of these LED displays is 100,000 hours. Users are not recommended to replace the LED displays. If the displays stop working properly for any reason, contact a qualified technician.

CARE

Switch off the heater and unplug it before carrying out any cleaning or maintenance work. Wait at least 10 minutes so that all components can cool down properly.

Use a vacuum cleaner or duster to keep the heating and ventilation area clean of dust and dirt. The outside of the fireplace should be cleaned with a damp cloth or duster, never use a wet cloth.

Do not use abrasive cleaners or liquid sprays for cleaning.

WARRANTY

The manufacturer warrants to the original purchaser that this product will be free from defects in materials and workmanship from the date of purchase and will remain so under normal use and care for two years from the date of purchase. Missing or initially defective parts will be replaced free of charge during the period of this limited warranty. If parts are not available, a comparable replacement or refund will be offered. The original dated proof of purchase is required for all warranty claims. This warranty does not cover damage incurred during transportation from the point of sale to the consumer's home. This warranty does not cover glass, bulbs, batteries, transportation, labor, or anything unrelated to the manufacture of the product.

This product is intended for household use only. Any commercial use of this product voids all warranties and releases the manufacturer from all liability.

Read and understand all assembly and operating instructions, and all safety information and warnings before using the product. The following will void the warranty:

Damage caused by editing, altering or altering the device in any way; Damage caused by improper installation, improper maintenance, misuse or abuse; Damage caused by using the wrong power source; Water damage; Damage caused by using the device outdoors; Damage caused by using the device for extended periods; Damage caused by using the device in a commercial application; Damage caused by use as a primary heat source; Other misuse or abuse not specifically mentioned herein.

This product is not intended to be used as a primary heat source. It is intended for supplementary heating purposes only.

Model: Ascona-series
Power supply: 230V-50Hz
Power: max. 1.650W
Protection class: I
Lamp type: LED

Thank you for purchasing this product! If you have any questions about the assembly or operation of this product, if any parts are missing or if the product is damaged, please email us at:

service@comfortableathome.nl



